

# Blue Fiber Internet Service Agreement



(April 1, 2026)

Youngsville Television Corporation dba Blue Fiber Corp. (“Blue Fiber,” “us,” or “we”) provides Internet access (the "Service") to Customer (“you”) subject to your agreement and compliance with the terms and conditions below (the "Agreement").

PLEASE READ THIS AGREEMENT CAREFULLY BEFORE ACCESSING THE SERVICE. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, AND DO NOT WISH TO BE BOUND BY THEM, YOU MAY NOT ACCESS OR USE THE SERVICE.

## I. REGISTRATION

A. In order to register for the Service, you must be at least 18 years of age, and you hereby represent and certify to Blue Fiber that you are at least 18 years of age. If you are a parent or legal guardian, you may authorize a minor under your control to use your account under supervision. You promise to adequately supervise the minor and are responsible for the minor's use of the Service. You further promise to indemnify and hold harmless Blue Fiber for the minor's use of the Service. You agree that you are fully responsible for such minor's conduct while using the Service, and for any consequences if the minor misuses the Service or the software, or otherwise violates this Agreement.

B. You further represent and certify to Blue Fiber that all information provided by you to Blue Fiber in connection with your registration, whether on-line or otherwise, is accurate, complete and current. You further agree to timely notify Blue Fiber of any changes to such information.

C. You agree that you may not, and shall not, transfer your account to another person without the prior written approval from Blue Fiber.

D. You agree to pay Blue Fiber’s current charges in effect from time to time for all Internet access through your account, including but not limited to registration or monthly fees, minimum charges and other charges incurred by you or anyone using your password or account (unless we are notified by you pursuant to Section I.E.) at the rates in effect for the billing period in which those charges are incurred. You agree to pay all applicable taxes, government assessments and fees related to use of the Service. You agree that Blue Fiber has reserved the right to change all rates or to institute new rates and/or changes at any time. You further agree that you will be liable for all attorney's fees and collection fees arising from efforts to collect any unpaid balance on your account(s). Billing will be on a monthly basis and you agree that Blue Fiber may, in its sole discretion, change or modify the billing period without notice to you.

E. You agree that you are responsible for maintaining the confidentiality of all passwords utilized by you to access the Internet via Blue Fiber services. You are responsible for all charges resulting from the use of your password(s) and account in connection with the Service. If your account or password is accessed or used without your permission, you agree that you remain responsible for all such activities and charges until you notify Blue Fiber of an unauthorized use of your password and account by calling 814-563-3336.

## II. USE OF THE INTERNET

A. You understand that except for our websites (for example <https://www.bluefiber.org>) Blue Fiber does not operate nor control the contents of the Internet in any way, and that all merchandise, information and services offered or made available or accessible on the Internet generally are offered or made available or accessible by third parties who are not affiliated with Blue Fiber.

YOU AGREE THAT YOU ARE TOTALLY RESPONSIBLE AND ASSUME THE RISK FOR YOUR USE OF THE SERVICE and the Internet. Blue Fiber and its affiliates make NO EXPRESS OR IMPLIED WARRANTIES, REPRESENTATIONS OR ENDORSEMENTS WHATSOEVER (including without limitation warranties of title or non-infringement, or the implied warranties of merchantability or fitness for a particular purpose) with regard to any merchandise, information or service provided through any Blue Fiber service or on the Internet generally, and THEY SHALL NOT BE LIABLE FOR ANY COST OR DAMAGE arising either directly or indirectly from any such transaction. YOU FURTHER AGREE THAT IT IS YOUR SOLE RESPONSIBILITY to evaluate the accuracy, completeness and usefulness of all opinions, advice, services and other information, and the quality and merchantability of all merchandise, provided to the Service or the Internet generally.

B. YOU UNDERSTAND AND FURTHER ASSUME THE RISK THAT THE INTERNET CONTAINS UNEDITED MATERIALS some of which are sexually explicit or may be offensive to you. YOU AGREE that access to such materials is AT YOUR OWN RISK. Blue Fiber has no control over and ACCEPTS NO RESPONSIBILITY WHATSOEVER FOR SUCH MATERIALS.

C. You agree that it is your responsibility to provide all customer devices and other equipment necessary to access the Service.

D. Unless you receive the prior written approval of Blue Fiber, you agree that you may not, and will not, reproduce, redistribute, retransmit, publish or otherwise transfer, or commercially exploit, any information, software or other content which you receive through the Service.

## III. NO SERVICE WARRANTIES

A. THE SERVICE IS PROVIDED ON AN "AS-IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. No advice or information given by Blue Fiber, its affiliates or its contractors or their respective employees shall create a warranty. NEITHER Blue Fiber NOR ITS AFFILIATES WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR-FREE OR that any information, software or other material accessible on the Service is FREE OF VIRUSES, WORMS, TROJAN HORSES OR OTHER HARMFUL COMPONENTS.

B. UNDER NO CIRCUMSTANCES SHALL Blue Fiber, ITS AFFILIATES OR ITS CONTRACTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL damages that result in any way from your use of or your

inability to use the Service or to access the Internet or any part thereof, or your reliance on or use of information, services or merchandise provided on or through the Service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.

C. If you are dissatisfied with the Service, or with any terms, conditions, rules, policies, guidelines or practices of Blue Fiber in operating the Service, your sole and exclusive remedy is to discontinue using the Service.

#### IV. PROPERTY RIGHTS AND COPYRIGHTED MATERIAL

A. You agree that all content accessed through the Service is the property of the applicable content owner and may be protected by applicable copyright law. This Agreement gives you no rights to such content.

B. Except as expressly permitted herein or by applicable law, Blue Fiber and its supplier(s) retain all right, title and interest in the software utilized to access the Service. This software and source code form contain confidential trade secrets of Blue Fiber and/or its supplier. Except as expressly authorized above, you shall not copy the software, in whole or in part, or modify, reverse compile, reverse assemble or create derivative works of any portion of this software, nor rent, lease, distribute, market or transfer this software to third parties.

C. You agree to abide by the copyright, patent, and trademark laws and all other applicable laws of the United States and its political subdivisions, including, but not limited to, export control laws.

D. It is the policy of Blue Fiber to suspend or terminate, in appropriate circumstances, the Service provided to any subscriber or account holder who is deemed to infringe third-party intellectual property rights, including repeat infringers of copyrights.

E. Blue Fiber expressly reserves the right to suspend, terminate, or take other interim action regarding the Service of any user or account holder if Blue Fiber, in its sole judgment, believes that circumstances relating to an infringement of third-party intellectual property rights warrant such action. These policies are in addition to and do not affect or modify any other rights Blue Fiber may have under law or contract, such as the Digital Millennium Copyright Act (“DMCA”) and other applicable laws or court orders.

F. If you believe that copyrighted material has been used in violation of this policy or otherwise been made available on the Service in a manner that is not authorized by the copyright owner, its agent, or the law, you may contact our Designated Agent as follows:

Youngsville Television Corp, dba Blue Fiber Corp.  
3 W. Main Street  
Youngsville, Pa 16371

## V. YOUR CONDUCT

A. While using the Internet through the Service, you represent, warrant and promise that you will not:

1. Restrict or inhibit any other user from using and/or enjoying the Internet, or take other harmful actions against other users or persons or our network.
2. Post or transmit any unlawful, threatening, abusive, libelous, defamatory, obscene, pornographic, profane, or otherwise objectionable and unlawful or harmful information of any kind, including but not limited to transmissions constituting or encouraging conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any local, state, national or international ordinance, regulation or law, including but not limited to the United States export control laws and regulations.
3. Post or transmit any information or software which contains a virus, cancelbot, Trojan horse, worm or other harmful component.
4. Unlawfully download, upload, post, publish, transmit, reproduce or distribute in any way, information, content, software or other material through the Service which is protected by copyright, patent, trademark, or other proprietary right, or derivative works with respect thereto, without obtaining permission of the copyright owner or other right holder.
5. Upload, post, publish, transmit, reproduce or distribute in any way any component of the Service itself or derivative works with respect thereto, as the Service is copyrighted as a collective work under United States copyright laws.
6. Send UNSOLICITED electronic mail messages, including, without limitation, commercial advertising and informational announcements, and other unwanted messages.

B. You agree and understand that Blue Fiber has no obligation to monitor the Service in any way. You further agree that Blue Fiber has a right to monitor the Service electronically from time to time and to disclose any information as necessary to satisfy any law, regulation, ordinance or other governmental request to operate the Service properly, or to protect itself, its network, or its subscribers. Blue Fiber shall not intentionally monitor or disclose any private electronic mail message unless required by law.

C. We may suspend or terminate your Service if you violate or appear to have violated of any of the terms of this Agreement or the intellectual property rights of any other person or entity, or if you use or attempt to use the Service for any unlawful, harassing, or unwanted purposes or for the transmission or receipt of traffic or data. Further, Blue Fiber reserves the right to refuse to post or to remove any information or materials, in whole or in part, that, in its sole discretion, are unlawful, harmful, unwanted, unacceptable, undesirable, or in violation of this Agreement.

## VI. BREACH OF THE AGREEMENT

Blue Fiber may temporarily or permanently deny you access to all or part of the Service without notice if you engage in any conduct or activities that Blue Fiber, in its sole discretion, believes

violates any of the terms and conditions in this Agreement or are in any way inconsistent with the Acceptable Use Policy (“AUP”) or other Internet Disclosures and Policies as in effect from time to time. If Blue Fiber denies you access to the Service because of such a violation, you agree that you have no right (1) to access through Blue Fiber any material stored on the Internet, (2) to obtain any credit(s) otherwise due to you, and such credit(s) shall be forfeited, and (3) to access third-party services, merchandise or information on the Internet through Blue Fiber. You agree that Blue Fiber shall have no responsibility to notify any third-party providers of services, merchandise or information and that Blue Fiber shall not be responsible for any consequences resulting from lack of notification.

## VII. INDEMNIFICATION

You agree to defend, indemnify and hold Blue Fiber and its affiliates harmless from any and all liabilities, costs and expenses, including reasonable attorney's fees, related to any violation of this Agreement by you or authorized users of your account, or in connection with the use of the Service or the Internet or the placement or transmission of any message, information, software or other materials on the Internet by you or authorized users of your account.

## VIII. ARBITRATION AND WAIVER OF CLASS ACTION CLAIMS

Most customer concerns or disputes can be resolved through our customer service representatives. However, if either of us has an issue which cannot be resolved without third-party intervention, you and we both agree to submit to binding arbitration before the American Arbitration Association. This means that all disputes arising from or relating in any way to your Services, whether under this Agreement or not, will be resolved through arbitration, not in court or through judge or jury. Moreover, to the fullest extent allowed by law, both of us agree to waive any rights to pursue a claim arising from or relating to this Agreement or the Services as a class action; that is, you or we will not join a claim with the claim of any other person or entity or pursue a claim on behalf of any other person or entity. The arbitration shall take place in Warren County, Pennsylvania or any other mutually agreed location. The waivers in this section continue in force and effect after the termination of this Agreement. Only actions relating to failure to timely pay billed charges, such as service charges and related fees and taxes (collection claims), may be brought in a court; provided that all such actions will be brought in small claims or another court with jurisdiction; and further provided that if any counterclaims or claims unrelated to collection are asserted in the action by any party then the case shall be transferred to arbitration.

## IX. MISCELLANEOUS

A. You agree that in the event that any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with the applicable law as nearly as possible to reflect the original intention of the parties, and the remainder of the provisions shall remain in full force and effect.

B. Blue Fiber’s failure to insist upon or enforce strict performance of any provision of this Agreement shall not be construed as a waiver of any provision or right. Neither the course of conduct between parties nor trade practice shall act to modify any provision of this Agreement.

C. You agree that this Agreement shall be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, without regard to its conflicts of law provisions. Any cause of action you may have with respect to the Service must be commenced within one (1) year after the claim or cause of action arises or such claim or cause of action is barred.

D. You agree that this Agreement is personal to you and you shall not assign your right herein.

E. You agree that upon reasonable notice published over the Service or sent to you, Blue Fiber may modify this Agreement, including but not limited to its prices and charges for the Service, and may discontinue or revise any or all other aspects of the Service at its sole discretion. If you do not cancel Service or continue to use or pay for the Service after the notice period expires, you will be deemed to have accepted the modifications or revisions.

F. You agree that the terms for payment are net ten (10) days in the currency in which billed. If any payment due hereunder is not made by you within thirty (30) days after the invoice date, you agree to pay late charges of five percent (5%) per month with respect to such payment. Blue Fiber reserves the right to disconnect the Service in cases where an invoice remains unpaid more than fifteen (15) days.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Representative: \_\_\_\_\_

Phone: \_\_\_\_\_

Account #: \_\_\_\_\_

email: \_\_\_\_\_

Street \_\_\_\_\_

PO Box \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Youngsville Television Corporation, dba Blue Fiber Corp

Representative: \_\_\_\_\_

3 W. Main Street

Youngsville, Pa 16371

814-563-3336

Signature: \_\_\_\_\_

SPIN#: 143052122

**X. Broadband Service Level**

Broadband services are as defined within the following service packages being offered via Blue Fiber services. All broadband services provide symmetrical upload and download speeds from the demark location (ONT) through Blue Fiber network and Partners network(s). The installed ONT, drop fiber, and associated connections remain the property of Youngsville Television Corporation, dba Blue Fiber Corp and is the responsibility to maintain and support for the term of the service contract.

Description:		Fee (Monthly)	Cost	Client Initials
<b>Residential Services</b>	Services provided as best effort			
Bronze	50Mb up / 50Mb down	\$30.00		
Silver	250Mb up / 250 Mb down	\$60.00		
Gig	1Gb up / 1 GB down	\$110.00		
<b>Commercial Services</b>	Services provided with assured rates - see terms of service			
Silver	250Mb up / 250Mb down			
Gold	500Mb up / 500Mb down			
Diamond	1Gb up / 1Gb down			
<b>Membership Fee</b>	One-Time Cooperative Membership fee - Youngsville Television	\$150.00		
Installation Fee	Base installation fee for residential services	\$100.00		
Fiber Modem Deposit	Security Deposit for ONU - refundable upon service termination	\$25.00		
Non-Member Surcharge	Non-Member monthly usage fee	\$10.00		
<b>Discount Packages</b>				
New Member Promo	Requires a 2 year service commitment - credit	-\$149.00		
Seasonal Services	Requires a 2 year service commitment			
9 month package	Nine (9) months service w/ three (3) months service 10mb @\$10.00			
6 month package	Six (6) months service w/ three (6) months service 10mb @\$10.00			
Refer a friend	Receiver two months service free			
myBundleTV	See ongoing promotional packages - add promo code	Promo Code:		
Description				
Description				

**Other Promotional Programs: Code** \_\_\_\_\_

**Description** \_\_\_\_\_

Commercial installations – to be determined per instance and listed below.

Notes:

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XI. Fiber Modem (ONU) Fiber Modem (ONU) Deposit Serial Number: \_\_\_\_\_

All new subscribers will pay a one-time deposit fee of \$25.00. This fee is fully refundable upon the termination of services and the return of the Fiber Modem (ONU). The Fiber Modem is the property of Blue Fiber. Any repairs, replacement, or warranty exchanges are the sole responsibility of Blue Fiber.

XII. Promotional Agreements

Blue Fiber, at its discretion, may offer throughout the year multiple promotional programs available to existing and new members. These promotions may include cost savings, added services, or other promotional packages. Multiple promotional packages may be available for sign up.

A. New Member Signup Promotion: Initial \_\_\_\_\_

New members are offered a \$149.00 credit when committing to a two-year service agreement. Terms: New Members subscribe to one service (level/type of service may be changed throughout the term) for a term of two calendar years beginning on the date of installation. Subscriber shall remain current and active for the term of the promotion. If the member discontinues services before the culmination of the two-year term or is disconnected for non-payment, a fee of \$149.00 will be applied to the final invoice. No new services shall be available until all past due balances are paid in full.

B. Multiple Promotions:

Throughout the term of service, Blue Fiber shall offer promotional programs and services. Each promotion is independent and may be paired with existing promotions at the time of subscription. See promotion details as listed on [www.bluefiber.org/promotions](http://www.bluefiber.org/promotions)

XIII. Home Wifi, Customer Provided Equipment, and Speed Testing:

Blue Fiber is not providing Home WiFi services as part of the internet services subscription. All clients are responsible for purchasing, owning, and maintaining their individual wireless routers and client devices. Wireless (WiFi) routers are available for purchase from Blue Fiber upon customer request.

Blue Fiber technicians will assist our customers in configuring their associated devices to access the internet via the aforementioned wireless routers. This includes accessing streaming services on smart tv or tablet devices. It is recommended that clients purchase a new wireless router that is capable of supporting gigabit services over wifi. Older wireless routers do not support higher data speeds and streaming services. Not all customer devices such as PC's, phones, and tablets support higher wifi speeds. Please consult your devices owner's manual for specifications.

Speed Testing –

The data speed you have subscribed to is measured from the ethernet port on your device to approved Ookla data speed test sites using the Ookla data speed test application. PC processors, web browsers, and operating systems can adversely affect speed test results. Please see our internet speed test procedures document that lists how to test and validate you connection and your level of service prior to contacting our support department with speed test concerns.