



Lifeline Assistance

Lifeline is a special government program that subsidizes the cost of voice or internet service for qualifying low-income households. Youngsville Television dba Blue Fiber (“Blue Fiber”) is pleased to offer Lifeline discounts to its residential customers.

You may be eligible for Lifeline if you are a low-income household. In particular, you are eligible for Lifeline if your household income is at or below 135% of the Federal Poverty Guidelines, or if a member of the household participates in one of the following federal programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Supplemental Security Income
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit
- One of several Tribal assistance programs, and you live on federally-recognized Tribal lands
 - Bureau of Indian Affairs General Assistance Tribal Temporary Assistance for Needy Families
 - Food Distribution Program on Indian Reservations
 - Tribal Head Start (only households that meet the income qualifying standard)

In order to receive a Lifeline discount on your bill, you must file an application with information establishing your eligibility. Consumers can request a paper application be mailed to them by calling USAC at 1-800-234-9473, or by calling Blue Fiber at 814-563-3336.

You also can apply for Lifeline benefits online through the National Lifeline Verifier, found here: <https://nationalverifier.servicenowservices.com/lifeline>.

The 2022 monthly subsidy is \$9.25/month for qualifying internet service, or \$5.25 for qualifying voice service.

Your household is eligible for only one Lifeline benefit, which may be applied to either voice or internet service. This benefit cannot be transferred to another person or household.

If you are interested in learning more about this program or need assistance, please contact Blue Fiber at 814-563-3336.

Contact the PA PUC Bureau of Consumer Services for help with unresolved questions or complaints at 1-800-692-7380 or [Online Informal Complaint Form](#)

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